

"We selected TeleLink for this project based on compatibility with our new and existing billing systems. We are amazed at the other features included with the application and how we can use them to benefit us in so many ways!"

Amber Kerr
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SOLUTION YIELDS MORE THAN JUST MEDIATION

Union Wireless, originally founded as Union Telephone Company in 1914, offers a full line of telecommunication services to customers throughout and adjacent to the Rocky Mountain region. While communications hardware and technology have changed over the past century, Union Wireless's straightforward approach to being a trusted service provider for their neighboring communities remains unchanged.

Part of Union Wireless's commitment to their customers is ensuring that all voice and data records are processed and billed correctly. They recently licensed TeleLink to help with this task. They chose TeleLink based on its ability to mediate and deliver several million records to two billing systems. After installation, they quickly discovered other applications for TeleLink, including:

- Replacing cumbersome carrier billing processes, resulting in increased efficiency and decreased resource hours;
- Performing complex data filtering and logic for automated delivery to multiple data targets; and
- Consolidating data in one location for comprehensive reporting and analysis.

By addressing these business needs using features already in the system, Union Wireless further maximized their investment in TeleLink.

TeleLink is a comprehensive and powerful mediation and revenue assurance system that captures, enriches, summarizes, and transforms data for delivery. To learn how TeleLink can perform these tasks to make your usage data actionable, contact Equinox at www.equinoxis.com or call +1 615-612-1200.

