



equinox update

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Equinox Releases Protector 10.0

Next Generation Fraud Management System Addresses the Needs of Telcos Large and Small

BUILDING ON A SOLID FOUNDATION

Originally released in 1989, Protector is currently deployed at hundreds of sites around the world, providing real-time fraud protection to carriers. With the 10th release of this powerful application, the challenge was to take an already popular fraud management system and make it even better.

NO MORE TOUGH CHOICES

"We have taken away the need to choose," states Byron Middendorf, Equinox CEO. "Before carriers could have a system with all the bells and whistles, or they could have an affordable system. While some of the features available with the high-end systems were nice, it was difficult to justify the additional expense. With Protector 10 the best fraud management system available today is also the least expensive system on the market."

STOP FRAUD FAST

By integrating new technologies and architectures to achieve faster processing and improved functionality, Equinox has elevated its popular Protector system to world-class level. The Protector 10 release propels the system to the enterprise level with the addition of an integrated data warehouse using "n-tier" architecture as well as many other significant technical enhancements, including:

Usage Profiling. Protector 10 automatically creates and modifies customer usage profiles based on a number of parameters, including time of day, dialed region, and day type.

Case Management. Workflow management tools make managing, investigating, and documenting cases from discovery through resolution easier and more effective.

Powerful Investigation Tools. For fast and easy investigation and data mining, users have on-line data access including a CDR data warehouse, usage history graphs, billing and customer care information, and details of resolved fraud cases.

Reporting. Protector 10 provides management level reporting to document workflow, agent performance, case statistics, as well as actual and potential fraud losses.

PROTECTOR OVERVIEW

Protector monitors telecom networks in real time to identify instances in which a customer's actual usage varies from their expected usage in a manner that suggests fraudulent activity. Potential fraud is presented to case analysts for investigation and further action via a desktop case management application. Protector can also alert carriers to potential fraud via paging and email. At the carrier's option Protector can be configured to automatically disable compromised billing entities directly in the switch platform.

To find out more about Protector or any of our other powerful applications, please contact us at 800-544-8874, +1-615-612-1200, or sales@equinoxis.com, or visit our web site at www.equinoxis.com.

THAT'S THE LATEST FROM EQUINOX, HERE ARE SOME OTHER THINGS YOU MAY NOT KNOW...

2,400,000: Number of Pop-Tarts dropped on Afghanistan during the first month of bombing

106%: Increase in the number of bankruptcies of companies with liabilities of more than \$1 billion since 1999

36: Length in minutes of the average business lunch

18%: Percentage of Americans who believe that career preparation should begin in elementary school

Used Furniture Dealer: Al Capone's occupation according to his business card



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experience / scope / flexibility / results