

MAKE PLANS NOW TO ATTEND Protector User Group Meeting ♦ November 5-7, 2014



EQUINOX
Information Systems

WHAT

A special event specifically for Equinox fraud management customers, during which you can expect to:

- Participate in a training workshop led by Implementation Manager, Christi Vanoye
- Learn about recent enhancements that can help you reduce your fraud losses
- Get tips and techniques on fraud management and case investigation
- Network with other Protector users
- Provide input on future Protector enhancements
- CFCA members can earn educational credits to qualify for CFCA's Certified Communications Security Professional (CCSP) designation

WHERE

All User Group Meeting sessions take place at the Equinox Information Systems office, which is located at 1309 Briarville Road, Suite 300, Madison, Tennessee 37115, (615) 612-1200.

WHO

Any user currently under maintenance can attend the meeting FREE OF CHARGE. The cost is \$1,295 per person for all other attendees. Contact Lesa Grubbs at lgrubbs@equinoxis.com to secure your spot early.

WHEN

Please note that training is included as part of this year's User Group Meeting:

- **Wednesday:** The event kicks off with a half-day training session at the Equinox building. Lunch is provided at 12:00, with training following at 1:00.
- **Thursday:** This day begins with continental breakfast at 8:45 at the Equinox office. Educational and networking sessions occur from 9:00-4:30. Lunch is included during the sessions. Equinox also provides dinner out for participants on Thursday night.
- **Friday:** The final day starts at Equinox's office with breakfast at 8:45 and sessions running from 9:00-12:00. Lunch is available for those who have later flights.

WHERE TO STAY

The host hotel for this event is once again the Hampton Inn & Suites Green Hills. Special rates will be available for participants at the host hotel until the cutoff date. Complete hotel details, including reservation cutoff dates, pricing, and contact numbers will be provided soon.

HOW TO GET THERE

Equinox provides shuttle service Wednesday from the airport to Equinox as well as to the hotel at the conclusion of training. Shuttle service is provided Thursday morning from the host hotel to Equinox, as well as to dinner on Thursday evening. On Friday, Equinox provides transportation to their office and to the airport at the event's end.

Participants are responsible for their own travel and hotel costs. Additional Nashville travel and weather information is available by visiting our website at www.equinoxis.com.